

FREQUENTLY ASKED QUESTIONS

WHAT MAKES A YATTA HAMPER UNIQUE COMPARED TO OTHERS?

The YATTA hampers are meticulously curated with premium products and edibles. Each hamper is thoughtfully packaged to ensure both quality and safety during transit. We use high-quality materials for our premium box and bag options, featuring neutral colours to complement various corporate logos without clashing.



You have the option to personalise all of the non-edible products with your choice of logo, or leave them unbranded. Please note that the packaging of edible items cannot be branded. Each hamper is elegantly packed in a YATTA drawstring bag, which keeps all components organised and protected.

This drawstring bag is then placed inside your choice of gift box or felt bag. For added safety during transport, each hamper is securely packaged in an outer carton and sealed with YATTA tape to ensure it arrives in pristine condition.

CAN I CUSTOMISE MY OWN HAMPER?

All non-edible products encased inside a YATTA hamper can be branded with your choice of logo. However, the boxes, bags, and ribbons themselves cannot be customised with branding.

ARE THERE OPTIONS FOR DIFFERENT DIETARY REQUIREMENTS?

The YATTA hamper sets offer a variety of locally sourced, fresh, and premium edible products, carefully chosen to accommodate diverse dietary and religious needs. Please note that the edible items cannot be substituted.

WHAT ARE THE PRICE RANGES?

YATTA hampers are available in a range of sizes and prices to suit various preferences and budgets. For a diverse selection and more details, please visit our website.



CAN SAMPLES BE RETURNED?

There is no minimum order quantity for YATTA hamper sets, allowing you to conveniently purchase a single set for presentation or review. Please note that all hampers are made to order and therefore cannot be returned.

CAN I SEE A SAMPLE OF THE HAMPER CONTENTS BEFORE PURCHASING?

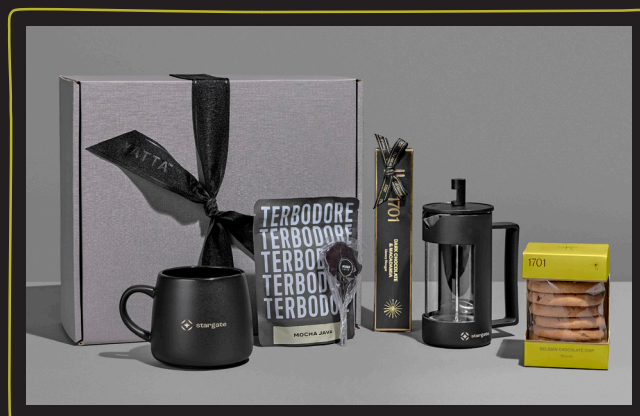
There is no minimum order quantity for YATTA hamper sets, allowing you to conveniently purchase a single set for presentation or review. Please note that all hampers are made to order and therefore cannot be returned.

WHAT IS THE RETURN OR EXCHANGE POLICY?

Each YATTA hamper is consolidated to order to ensure quality and freshness, so we are unable to accept returns or exchanges. Once an order is placed on the website, it cannot be cancelled.

HOW DO I CHOOSE THE RIGHT HAMPER FOR THE OCCASION?

YATTA sets are available in a diverse range of themes, sizes, and price points, enabling you to select a hamper set that best meets your requirements. Please visit our website to view the full collection.



HOW IS THE HAMPER PACKAGED AND PRESENTED?

The YATTA hamper components are elegantly presented in a drawstring bag, which is then enclosed in a durable, premium gift box or felt bag, according to your choice. Each gift box is neatly finished with a black YATTA ribbon. For added security during transportation, each hamper is carefully packed in a plain cardboard outer carton and sealed with YATTA-branded tape.

CAN I INCLUDE A PERSONALISED MESSAGE OR CARD?

At this time, personalised messages or gift cards are not available.

BEST BEFORE DATES ON EDIBLES

We have meticulously selected premium edible products from local small businesses, supporting local job creation and ensuring frequent access to fresh stock. The best before dates are clearly indicated on the back of each edible product.

HOW DO I ORDER?

YATTA hamper sets can be ordered through our website, following the same user-friendly process used for all our product offerings.



WHAT IF THERE IS NO STOCK OF A HAMPER?

It is possible that a certain component of a hamper is out of stock. At this point, no substitutions are possible within a particular hamper but there is a large selection of alternative hampers to choose from.

CAN I HAVE A DIFFERENT COLOUR RIBBON ON MY SELECTED GIFT BOX HAMPER?

At this time, different coloured ribbons are not available.

HOW LONG DOES IT TAKE TO ASSEMBLE THE HAMPER?

Lead-times for branded YATTA hamper sets will be provided at the time of ordering. Unbranded orders typically require up to 48-hours for completion.

CAN I COMBINE HAMPERS OR CREATE A LARGER PACKAGE?

We have thoughtfully curated a diverse selection of YATTA hampers, each with specific themes and product combinations. Hampers are sold as pre-configured sets, and items are not interchangeable. Colours and combinations are as shown and cannot be mixed or customised. We offer a broad range of hampers with various combinations to ensure you find a unique and special option that suits your preferences.

ARE THERE ANY ADDITIONAL COSTS THAT I SHOULD KEEP IN MIND WHEN CHOOSING A HAMPER?

The prices listed on the YATTA pricelist and website reflect the cost of the hampers as they are shown. If branding is required on the brandable components, please note that setup charges for branding will be an additional cost beyond the hamper set price.



- * All edible products included in the YATTA Hampers are Halaal certified.
- * All of the edible products included in the YATTA Hampers either contain nuts or are produced in a facility that processes nuts. As such, they may not be suitable for individuals with nut allergies.